



## **2026 Trawler Charter Cancellation Policy**

We understand "life happens" and plans can change unexpectedly, despite months of anticipation. Cancellations are a challenge for everyone, especially during our short season. To balance fairness for our clients, Captain's and the operations of TGL, we've structured our cancellation policy as follows:

### **Payment Terms**

- A 50% deposit is necessary to confirm your reservation.
- All balances are due 30 days before the start of your trawler school session.
- If you need to cancel, the following fees will apply based on the timing of your cancellation.

### **Cancellation Fees**

- Confirmed charter cancellations made 90 days or more prior to departure date will result in a 25% deposit forfeiture.
- Confirmed charter cancellations made 60 - 89 days prior to departure date will result in a 50% deposit forfeiture.
- Confirmed charter cancellations made 31 - 59 days prior to departure date will result in a 75% deposit forfeiture.
- Confirmed charter cancellations made 30 days or less until departure, the entire charter fee is forfeited.

### **Rescheduling Policy**

- Cancellations must be submitted via email to TGL.
- If you reschedule your class within the same calendar year, your deposit or balance will be applied toward the new booking. Any remaining balance will be due at the time of rebooking.
- If you cancel a rescheduled class, the entire balance will be forfeited.

### **Forfeiture Policy**

- If you do not utilize your deposit or balance within the same or next calendar year of the original class date, your deposit and or balance will be forfeited.

We appreciate your understanding with this policy. Our goal is to maintain a fair and equitable outcome in the event of a reschedule or cancellation while continuing to deliver the high-quality service TGL is known for.

**Policy Updated - March 6, 2026**