



## CHARTER CANCELLATION POLICY

We understand life happens with circumstances in and out of our control. Predictably, when least expected. The beauty and allure of our cruising grounds is limited to the seasons we operate. While operating year-round is envious, a short season is beneficial yet challenging. Cancellations are one of those challenges.

Our cancellation policy has been structured to be fair and accommodating regarding our clients, vessel owners and the day-to-day operations of TGL.

All balances are due 30 days prior to the charter commencement. If you must cancel 30 days or more of your scheduled charter dates, the following adapted cancellation fees apply.

- Confirmed charter cancellations made 90 days or more prior to departure date will result in a 25% deposit forfeiture.
- Confirmed charter cancellations made 60 - 89 days prior to departure date will result in a 50% deposit forfeiture.
- Confirmed charter cancellations made 31 - 59 days prior to departure date will result in a 75% deposit forfeiture.
- Confirmed charter cancellations made 30 days or less to departure, the entire charter fee is forfeited.
  
- **All cancellations must be submitted via email to TGL.**

If you choose to reschedule your charter and utilize your deposit or balance in the current year, the balance of the total charter will be due upon rebooking your reservation. If you cancel after a second time, the total balance is forfeited. If you do not exercise your charter deposit or balance within one calendar year from the original cancellation date, your deposit and or balance submitted is forfeited.

**Updated February 8, 2023**